

**Notes of the group meeting of the Milton Abbas and Milborne St. Andrew Patient Participation Group
'Patient Voice' held on Tuesday 23rd June 2026 at 7:00pm in Milton Abbas Reading Room**

Present: Pam Shults (PS – Chair), Dave Andrews, Val Andrews, Martin Davies (MD), Gina Dobbins, Val Downes, Nigel Hodder (NH), Sarah Noble (SN), Dr Stephanie Shute, Colin White

Apologies: June Butchart, Ann Fookes, Adrienne McIntosh, Lynn Taylor (LT)

AGENDA ITEM	NOTES	ACTION														
1. Welcome and Apologies	Pam Shults welcomed all attendees. Apologies were received from those listed above.															
2. Minutes of Last Meeting	The minutes of the meeting held on 10th March 2026 were agreed and approved.															
3. Matters Arising	SN advised that the Spring Covid vaccination programme had gone well with 450 completed (out of an expected 580). The sessions also included RSV vaccinations where applicable.															
4. Practice/PCN Report	<u>Staff</u> Dr Emily Woodcock is now on maternity leave having given birth to a girl. Dr Wendy Strong will be her replacement until May 2027. Frankie (Reception) has also had a baby – a boy. Abi Mousley is transferring from Pharmacy to become the Practice Manager’s P.A. Sarah Way will be stepping up to take over Abis current role in charge of the Pharmacy team. <u>DNAs (Mar '26 – May '26)</u> <table><tr><td><u>Clinician</u></td><td><u>Hours lost</u></td></tr><tr><td>GPs</td><td>12h05m</td></tr><tr><td>Nurses</td><td>15h45m</td></tr><tr><td>HCA's</td><td>2h30m</td></tr><tr><td>Physio/MSK</td><td>1h20m</td></tr><tr><td>Pharmacy</td><td>30m</td></tr><tr><td>Totals:</td><td>32h10m</td></tr></table> These figures are slightly than the previous two quarters but still unacceptable. A total of 117 patients DNA'd. Figures provided by Kelly after the meeting so no comments from PV members at the time. <u>“Ageing Well” programme</u> This is based in Dorchester and includes a HCA, pharmacist and “frailty” expert. The Practice will refer patients they believe would benefit from these sessions. SN believes this could be a good initiative and a build up of evidence would determine it’s future on a more localised basis. One concern expressed was transportation as it was in Dorchester. NH responded that he was sure Neighbourcar could support such trips to/from Dorchester.	<u>Clinician</u>	<u>Hours lost</u>	GPs	12h05m	Nurses	15h45m	HCA's	2h30m	Physio/MSK	1h20m	Pharmacy	30m	Totals:	32h10m	
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5. NHS Reorganisation	SN said there was no further news regarding the ICB merger plans. Voluntary redundancies completed. Compulsory redundancies will run until May 2027. There appears to be little communication to GP surgeries.															

6. Patient Feedback	LT had sent NH an email regarding a text message she had received on her mobile. She believed that texts could be made clearer regarding the purpose of the planned appointment. NH to forward the email to SN for a more detailed review. MD raised the subject of Dorset Healthcare being announced as one of England's first to achieve Advanced Foundation Trust status. This milestone supports the ambitions of the NHS 10 Year Health Plan, which sets out a shift towards more preventative, community-based and integrated models of care. The link below provides more detailed information: https://www.dorsethealthcare.nhs.uk/about-us/news/dorset-healthcare-announced-one-englands-first-advanced-foundation-trusts <i>There being no more items to discuss, the meeting closed in plenty of time for the England fans in the room to get home in time to witness a boring goalless draw for the nation's football team in the World Cup (comment made by a Welshman whose team were not even there!!!).</i>	NH/SN
7. Next Meeting	Tuesday 22nd September 2026 at 7:00 p.m. in the Milton Abbas Reading Room. Please note that this is a change of date from that previously notified (8th). NH to book the venue. GPs have requested that dates for the year are planned to give them a better opportunity to attend meetings. Consequently, the following dates has already been agreed in addition to the one above – 8th December 2026 (12:00)	NH